

Customer Council

Meeting Agenda via Skype

Date & Time: January 9, 2019; 1:30pm – 3:00pm

Attendees: Rob Ducoffe, Provost, UW-Parkside
Patricia Kleine, Provost, UW-Eau Claire
John Koker, Provost, UW-Oshkosh
Grace Crickette, Chief Business Officer, UW-Whitewater
Kristen Hendrickson, Chief Business Officer, UW-Stevens Point
Bob Hetzel, Chief Business Officer, UW-La Crosse

1. Timeline of Events Jan. – Feb.

- a. Campus-based Visits
- b. Town Hall Meeting
- c. Roadmap Socialization

2. Overview and Discussion of the UW-Shared Services Conceptual Roadmap

- a. Information Technology
- b. Human Resources
- c. Business Services

3. Next Meeting

Meeting Guests:

Rhonda Loger, Director of Procurement, UW-Shared Services
Diann Sypula, Director of UW Service Center, UW-Shared Services
Jason Beier, Director of Human Resources, UW-Shared Services
Werner Gade, Director of Information Technology & CIO, UW-Shared Services