

Customer Council

Meeting Agenda via Skype

Date & Time: June 17, 2019; 2:00pm – 3:30pm

Attendees: Rob Ducoffe, Provost, UW-Parkside
Patricia Kleine, Provost, UW-Eau Claire
John Koker, Provost, UW-Oshkosh
Grace Crickette, Chief Business Officer, UW-Whitewater
Kristen Hendrickson, Chief Business Officer, UW-Stevens Point
Bob Hetzel, Chief Business Officer, UW-La Crosse
Steve Wildeck, Executive Director, UW-Shared Services

1. Operational Status Update

- a. Work Portfolio
- b. Soft Launch & Tactical Support
- c. Service Develop & Deploy Status

2. Design Review

- a. Mandatory Employee Training Service

3. Roadmap Changes

- a. Add: Sexual Harassment Reference Checks
- b. Change: Time and Leave Administration/Payroll Error Reporting

4. New Service Definition Review

- a. Time & Leave Administration
- b. Sexual Harassment Reference Checks

5. Organizational Status Update

- a. Project Management Office
- b. Staffing and Migrations
- c. Policies & Workforce

6. Budget Status

7. Next Meeting