

Customer Council

Meeting Agenda **via Skype & Wisline Audio**

Date & Time: November 18, 2019; 3:00pm – 4:30pm

Attendees: Rob Ducoffe, Provost, UW-Parkside
Patricia Kleine, Provost, UW-Eau Claire
John Koker, Provost, UW-Oshkosh
Grace Crickette, Chief Business Officer, UW-Whitewater
Bob Hetzel, Chief Business Officer, UW-La Crosse
Sheryl Van Gruensven, Chief Business Officer, UW-Green Bay
Steve Wildeck, Executive Director, UW-Shared Services

1. **Operational Status Update**
 - a. Soft Launch & Tactical Support
 - b. Roadmap Service Status
 - c. Other updates
2. **Funding Model Reviews**
 - a. Student Information Systems
 - b. Investigations
 - c. Mandatory Employee Training
 - d. Procurement Training
3. **Major Operational Projects**
 - a. FLSA Rule Changes
 - b. Single Pay & Split Premium Deductions
 - c. Website & Intranet Project
4. **Next Meeting**